

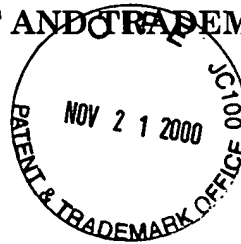
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: TIDWELL et al.

Serial No.: 09/604,316

Filed: June 27, 2000

For: TROUBLE TRACKING SYSTEM AND METHOD



*Section 8*  
*#3*

**COMPLETION OF APPLICATION  
UNDER 37 C.F.R. 1.53(d)**

Commissioner of Patents  
and Trademarks  
Washington, D.C. 20231

Attn: Application Branch

Dear Sir:

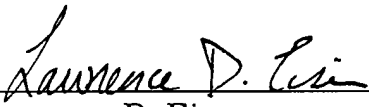
Pursuant to 37 C.F.R. 1.53(d), counsel for Applicant encloses herewith the following documents to complete the subject application:

- 1) Declaration and Power of Attorney for Patent Application signed by Applicants; and
- 2) Notice to File Missing Parts - Filing Date Granted.

It is respectfully submitted that the application is now complete and it is respectfully requested that the subject application be placed upon the files for examination.

The Commissioner is hereby authorized to charge the required fee of \$130.00 and payment of any additional fees associated with this communication or credit any overpayment to Deposit Account 50-1390.

Respectfully submitted,

  
\_\_\_\_\_  
Lawrence D. Eisen  
Reg. No. 41,009  
One of the Attorneys for Applicant  
Shaw Pittman  
2300 N Street, N.W.  
Washington, D.C. 20037  
(202) 663-8893

**Attachments**

Date: November 21, 2000  
Case No.: BS99-124

Document #: 1042848 v.1

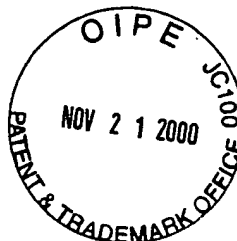


## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/604,316	06/27/2000	Gary R. Tidwell	BS99-124

Lawrence D Eisen Esq  
Shaw Pittman  
2300 N Street N W  
Washington, DC 20037



## FORMALITIES LETTER



\*OC000000005454420\*

Date Mailed: 10/05/2000

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

11/30/2000 JADD01 00000061 09604316  
01 FC:105 130.00 CH